



Profile of Dianne Jones

RESIDENTIAL SERVICES MANAGER

On completion of my schooling I graduated as a registered nurse having trained at Mercy Private Hospital in 1982.

I married Paul in 1986 and have 2 children, Matthew 23 and Marnie 21 and have lived in Montmorency since my marriage 25 years ago.

I returned to University in 1999 and completed a graduated diploma of gerontology. I have worked in Aged Care for the past 25 years both in the community and residential care.

I have come to work at Manningham Centre impressed with its vision and holistic approach to aged care.

I am happy to come to work every day and enjoy the time I spend at Manningham Centre.

In my spare time I enjoy reading, painting, long walks with the dog and travel.

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Manningham Centre Association Inc.
Support Services for Older People

MCAnews

Volunteers Thankyou Christmas Luncheon

A delicious spit roast lunch was enjoyed by many of MCA's volunteers on 15th December, 2010 in the plaza area of Cassia House.

Thank you to all our very dedicated volunteers for your continued support.



ANNUAL PLAZA PARTY

Each year the volunteers and staff receive awards for their years of service to the centre.

Over 80 people attended this annual celebration on 30th March, 2011, which also acknowledged staff education achievements.

Deputy Chairman, Darrell Treloar welcoming the guests.



A few recipients of the education award.



Hon Kevin Andrews & Bill Larkin OAM with Honorary Life Membership recipients Ron Kitchingman, Joy Fletcher, Ray Smith, Barry Mernagh and Ron Bunn.



Dianne Jones presenting the staff service award to Kim Greenham

This year's staff service award was presented to Kim Greenham for her diligence and exemplary service (beyond expectations) to the residents and staff of Doncaster Melaleuca Lodge.

Well done, Kim and thank you.

Just some of the other awards:-

Staff Service Awards

15 Years Fiona Hart, Cindy Tse
20 Years Paul Munn

Volunteer Service Award

25 Years Betty Dellas



SUCSESSES IN FUNDRAISING

"It's never too old to enjoy playtime at Manningham" – The weekly playgroup in Cassia House is an activity which gives much enjoyment to residents and lifts the vibe of everyone else who is involved. This "playtime at Manningham" program is now being supported by **The Jack Brockhoff Foundation** with a grant of \$6,900 over three years.

Fundraising is very important for MCA as we strive to continually improve what we do to meet the care needs of residents and clients. To this end we are very thankful for the financial support we have received from philanthropic trusts, businesses and individuals without whom a number of significant initiatives would not have been possible.



FRIENDS OF MANNINGHAM CENTRE ASSOCIATION

The MCA Friends have enjoyed a very pleasant social month, meeting with many new as well as familiar faces of the relatives / carers. There was our Devonshire Tea followed by a very relaxed day out with the bus trip to Kyneton.

We attended the cattle/sheep sales, having the opportunity of purchasing fresh meat at wholesale prices. Then onto "Miadale", Graeme Jarvis's country estate for an appetizing lunch which included home grown lamb. After a tour of the shearing sheds and estate we travelled on to Heathcote for coffee and cake before heading home.

The monthly dinner was at Carlucci's in Templestowe on Wednesday 20th April at 7.00 pm.

**Important date to keep in mind,
May 11th 2.00pm at Cassia.**

Guest Speaker, Mr Rob Heritage from Heritage & Heritage Funerals will be discussing issues when faced with making arrangements.

Contact for MCA Friends:
Wendy 9848 8983

ANZAC DAY CELEBRATIONS

As we do each year, MCA held a celebration for ANZAC Day, which is very important for our residents and their families.

Make a difference ...

Help Manningham Centre with a bequest or donation

Support the continuous improvement of our services through the purchase of furnishings and equipment for the direct benefit of residents

For more information about leaving a bequest, contact the General Manager

Tel: (03) 9856 1219

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**MANNINGHAM CENTRE
Support Services for Older People**

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MCA Life Membership Presentation

The Board has resolved to award Life Membership to 6 members of the Manningham Centre Association.

The Board has awarded Life Membership on OBJECTIVE AND TRANSPARENT criteria. In presenting the Life Membership framed certificates, the Chairman, Bill Larkin spoke briefly of the involvement of the six awardees.

The first awardee is Ray Smith. Ray belongs to the era of laying the foundation of a financial strategy as we created MCA; Ray was an inaugural Board member, MCA's first Treasurer and Chairman of the Finance Strategy Committee. It was a time of excitement as our planning and dreams saw 30 residents enter their new home at 371.

It was also time of challenges – particularly financial management challenges where the margin between success and failure relies on realistic budgeting control by both the Board and staff. Ray was a valuable Board member with his strong background in accounting and a manager of one of the early branches of the Bank of Melbourne.

Ray led the establishment of MCA's financial strategy that not only met the financial needs of the day but set aside funds to meet future needs.

In addition to his involvement with MCA, Ray has been active in Manningham Community Health, Rotary and as a Director of the Thomas Trust.

Barry Mernagh, Ron Bunn, Ron Kitchingman, Cath Culbard and Joy Fletcher belong to the era 1990 to 2010.

During these 2 decades there has been a huge development of facilities and services.

MCA's construction program included:-

- Melaleuca Lodge – Stage 1
- Grevillea House – Stage 1
- Refurbishment of Erica
- Cassia House, additional 30 beds
- Melaleuca Lodge – Stage 2
- Grevillea House – Stage 2

Millions of dollars worth of facilities. Hundreds of hours worth of additional services.

The partnership of Council and MCA is providing support services for older people at a rate that is the envy of many other Local Government communities.

Barry, Ron B, Ron K, Cath and Joy all recognized the growing number of older people in Manningham requiring continual additional and expansion of support services.

All 5 were part of making this expansion happen – perhaps at a level never to be seen again.

Barry Mernagh has been a valuable Board member since 1993 and Deputy Chairman for the last 4 years. Barry has the ability to summarise a debate and encourage us all to focus on the issue at hand. Barry's career as a teacher and the skills he has developed has assisted many organizations in Manningham.

Ron Bunn took over the role of Treasurer/Chairman of the Finance Strategy Committee from Ray Smith in 1999. Ron continued on the same path of developing the financial strategy for today and for the future. Ron's accountancy experience in itself enabled him to offer professional financial advice to the Board. But Ron is more than an accountant, he has a wide range of involvement within many community organizations from football to the Church. Ron always had his fingers on the pulse and whenever the Board or MCA needed financial information at short notice, it was available pronto.

Ron Kitchingman, a former Councillor of Manningham and of Doncaster and Templestowe – being twice Mayor of the City.

Ron began at MCA on the fund raising committee prior to his early move to the Board receiving his 25 year certificate last year. Ron's community involvements include Kindergarten, Schools, Recreation Association and at MCA. Ron's most recent task is as editor of the 3 times a year publication of the MCA News.

Cath Culbard & Joy Fletcher

Cath and Joy – These two ladies have had a very valuable role in helping to link the Board/volunteers/residents and clients over the many years.

Cath has been a Board member for 19 years and Joy has been a Board member for 15 years.

Cath and Joy are both committed to fund raising to support the purchase of MCA equipment, furniture etc.

Joy with 2 years as president of the Auxiliary and Cath with many years as secretary were ideally placed to report on the mood of the MCA Community. Both were vocal in supporting the importance of the Board having a strong representation of women.

Both were committed to MCA maintaining high quality services to assist older people, their family and friends.

Joy is involved with the Pocket Theatre and supportive of the choir and other activities at the Centre.

Thank you Ray, Barry, Ron B, Ron K, Cath and Joy.

CARING FOR OLDER AUSTRALIANS

The Productivity Commission released its interim report in January this year on major reforms for the aged care sector. The report titled "Caring for Older Australians" is expected to be a milestone for the aged care sector with the promise of reforms to transform the structure and funding of the system to address current failings and meet future demand. This report is available to view online at:

<http://www.pc.gov.au/projects/inquiry/aged-care/draft>

Printed copies are available on request from Jill Irvine on telephone: 02 6240 3223.

The final report is expected to be given to the Federal Government in June 2011.

Local artist donates artwork to the Manningham Centre

Local Photographer, Joe Calleri, has this week donated a piece of artwork from his collection to the Manningham Centre.

Being the husband of the 25th Anniversary DVD narrator 'Kate Herbert'; Joe has been able to gain a wealth of knowledge, not only about the great work done by all staff and volunteers, but also the excellent service the centre provides to the community. The donation was a way for Joe to give back and say thank you to an organization that gives so much to the local community.

Joe has won and been a finalist in endless amounts of art competitions in Australia and overseas. His most recent achievement was being placed as a finalist and silver award winner in the UK based Worldwide Gala Photo Awards, Portraits and People Competition 2011.

The image donated was of a bright flower, which is highly symbolic of the Manningham Centre itself; being the bright flower in aged care across Victoria.

Board Member and "Convenor Promotions Committee" Lyn Sowersby and Acting CEO Bert Brown accepted the Donation on behalf of the Manningham Centre. All members of the Centre were ecstatic to receive the donation from such a renowned photographer and thanked Joe for his gracious offering.

Bill Larkin, Chairman of the Board also thanked Joe Calleri and commented that his donation was another example of volunteers at work – this time through the recently established Promotions Committee.



NEW MANAGEMENT ARRANGEMENTS

Following completion of Manningham Council's aged care review late last year and Councillors decision to establish new governance and service management arrangements with MCA, a huge amount of work has been undertaken to finalise the details for implementation from 1st July 2011. In simple terms, from this date Council will no longer have a controlling interest on the Board of MCA and will transfer the full responsibilities of Approved Provider for residential and packaged care and the direct management of the Planned Activity Group and Home Maintenance to MCA. MCA will have a 4 year management contract with a 4 year option.

The key points underpinning these arrangements are:

1. There will be no change in the day to day management of the services at the Centre as a result of the transition. Business will continue as usual.
2. There will be no change in the staffing of the services as a consequence of the transition.
3. Council will continue to own the property from which the services are provided.
4. Accommodation Bonds paid by residents in Doncaster Melaleuca Lodge and Cassia House and currently held by Council will be transferred to MCA and will continue to be managed within a conservative financial model.
5. MCA will continue to meet all legislative obligations and requirements for the care of residents and clients receiving services at or from the Centre.
6. Manningham City Council and MCA will have a continued cooperative relationship in the delivery of aged care services to the Manningham community.